**OPS-02 — Accessibility hardening (WCAG 2.2 AA)**

**Status:** **New**

**Intent**  
Guarantee Partner Store screens are usable with keyboard, screen readers, and high contrast—without regressions.

**Preconditions**

* All PS screens implemented or in staging.
* Design tokens available.

**Flow**

1. **Audit pass**: run keyboard-only walkthrough; record tab order; capture issues.
2. **Semantics**: ensure landmark roles, headings, labels/aria-\*, live regions for async statuses (e.g., “Saved”, “Screening queued”).
3. **Focus**: visible focus rings; logical focus return after dialogs/merges.
4. **Forms**: label + help + error text programmatically linked; error summaries on submit.
5. **Contrast**: verify tokens meet AA (4.5:1 normal, 3:1 large).
6. **Tables**: headers scoped; row actions accessible; bulk selection with labels.
7. **Media & icons**: alt text; decorative icons marked aria-hidden.
8. **Validation**: re-run with a screen reader (NVDA/VoiceOver) and automated checks; log proofs.

**Edge cases**

* Infinite lists/pagination → ensure virtualized rows announce correctly.
* Toasts → use polite live regions.

**Done when**

* All critical flows pass WCAG 2.2 AA manual + automated checks.
* Keyboard can complete create→merge→bulk upload without a mouse.
* A11Y report with before/after and screenshots stored in audit.

**Deliverables**  
A11Y checklist, defect log, final conformance report.